Inner City Youth Foundation, Inc.

Swift Manision
National and State Historical Landmark Site
4500 South Michigan Avenue
Chicago, Illinois 60653
773 624-0803**624-0894 Fax
(Save the Children)

June 13, 2005

Ms. P Medina Peoples Energy 130 East Randolph Street Chicago, Illinois 60602

Dear Ms. Medina:

I contacted the Illinois Commerce Commission regarding the irregular practices by Peoples Gas regarding procedures and double billing. I am now more convinced than ever after receiving your letter and billing history that I have been treated unfairly.

First of all you sent me two billing account numbers in the name of our not for profit foundation, Inner City Youth Foundation. Our Foundation only have one account, the other account number 4500034405264 should not be in the name of Inner City Youth Foundation, this is incorrect and we never applied for service regarding this account, this borders on fraud. I also see some of our payments were applied to this account and should have been applied to our account no. 4500038015640 which you made reference to in your letter.

Concerning the horrendous accusations you made against our Foundation regarding meter tampering your records should reflect that a service repairman from your company came out in November of 2004 and changed the inside of the meter and oiled it. We had a gas leak on the meter after the serviceman left and we had to call back for emergency service the same day at which time another serviceman from your company came out and corrected the errors of the first serviceman. After all of the work on this meter by your company along with emergency services if it had been tampered with should have been discovered at this time. We contacted Peoples Gas when we first heard of this erroneous malicious accusation, the company flatly denied ever making this claim. Now that there are discrepancies on People's Gas part, this false claim and slander has resurfaced. It is an unfair attack on a ten (10) year old customer with no past practices of this kind of activity.

If is my firm contention that when you came to my property and removed one meter and replaced it with another, I should have been contacted and allowed to be present to confirm the readings on both, the outgoing and incoming meters. This would have allowed me to accurately calculate or determine the accuracy of my billing.

I am not going to arbitrarily accept your word. The questions remain 1. Why did you change the meter? 2. Why wasn't the new meter zeroed out? 3. Why wasn't I notified regarding the change? Due to this lack of notification you trespassed on my property and clearly deprived me of the right to protect my interest.

Furthermore, I am very skeptical about your credibility as a company while the Attorney General for the State of Illinois and the Corporation Counsel for the City of Chicago are reviewing some of your past practices for illegality, so under this legal cloud I must question your truthfulness regarding my account.

When I changed companies with the commitment that my bill would be lowered that it meant just that, now I am being asked to pay two (2) companies that consist of the highest bills in ten years.

My final bill should be \$5,330.64 for this season. After you correctly apply the funds that were incorrectly applied to the wrong account. my bill will be paid in full. Please review the documents that you sent me.

Sincerely,

Maurice Perkins, President Inner City Youth Foundation

Cc: Illinois Commerce Commission Mr. Franklin Johnson Complaint No. 2005-06-8575

> Attorney General State of Illinois



June 8, 2005

Inner City Youth Foundation (Maurice Perkins) 4500 S. Michigan Ave Chicago IL, 60653-3809

Re: 4 5000 3801 5640

Dear Mr. Perkins.

We were contacted by the Illinois Commerce regarding your gas bill for the above referenced address. We understand your concern and want you to know that we conducted a thorough review of our records in an effort to resolve this issue.

Our records indicate that a service person was out to read the meter on 2/11/05, and it read at an index of 21968. He also reported possible tampering with the meter. The Revenue Protection Department went out on 2/16/05 and found that the cap seals on the head of the meter were missing, and it was also missing oil. Meter #1636869 was removed at an index of 22160 and meter #P1914688 was installed at an index of 40446. Records also indicate that the hot water tank was left off due to an unsafe condition.

We were later called to your premise on 5/4/05 and the service specialist reported that the meter read at an index of 44108. At this time we continue to hold you responsible for the bill in the amount of \$11,394.85, of which \$5,503.15 are charges billed to you by your supplier.

If you have any further questions you may contact me at (312) 240-7047 Monday through Friday from 7:30 a.m.—3:30 p.m. Thank you for your patience as we looked into this matter. A copy of this letter will be forward to the Illinois Commerce Commission.

Sincerely,

P. Medina Billing Specialist

CUST NAME: Inner City Youth Foundation Account: 4500038015640 Serv. Address: 4500 S. Michigan Floor Location: Bldg.					
Serv. Address: 4500 S. Michigan					
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	PAYMENT PAYM		LATE	ACCOUNT	NEMARKS'
FROM TO READING TYPE DAYS AMOUNT	AMOUNT DAT	E CHARGE	CHARGES	BALANCE	
10/07/04 10/07/04 16094 actual \$16.24					ACTIVATION CHARGE
10/07/04 10/20/04 16194 estimate 13 \$114.63					monthly bill
10/20/04 11/19/04 16431 estimate 30 \$290.73			\$1.68		monthly bill late charges assessed
11/19/04 12/21/04 17568 estimate 32 \$ 1,257.55			\$5.98		monthly bill late charges assessed
12/27/04 12/27/04 -\$238.79			ļ		credit balance transferred in from account # 4500034405264
12/21/04 01/03/05 19186 cust read 13 \$1,732.81					monthly bill
01/03/05 01/20/05 19945 estimate 17 \$821.47					monthly bill
01/20/05 02/16/05 22160 actual 27 \$2,312.67					monthly bill
	\$ 1,448.03 3/ <u>14/</u>		<u> </u>		payment applied to account
	 	\$ 1,372.81	270.00		monthly bill with supplier charges
03/23/05 04/21/05 24287 estimate 29 \$146.50 01/20/05 04/21/05 -\$2,922.86		\$ 594.24 -\$ 1,948.48	\$78.29 -\$76.29		monthly bill with supplier charges
01/20/05 02/18/05 22160 27		\$ 41.18			third party credit adjustment and cancel prior billing from 1/20/05 to 4/21/05
02/16/05 02/16/05 40440 actual 0		3 41.18	ļ		meter was changed
02/16/05 05/04/05 44108 actual 77 \$6,005,58		\$ 442.53			account rebilled from 1-20-05 to 5/4/05 under general service in error
02/16/05 05/04/05 36,005,58		-\$ 442.53	 		cancel prior billing from 1-20-05 to 3/23/05 and supplier charges
01/20/05 02/16/05 22160 actual 27 \$2.312.67		-4 442,55	 	\$4,010.00 \$4,000.70	rebill account from 1/20/05 to 2/16/05
02/16/05 02/16/05 40440 actual 0			1		meter changed
02/16/05 05/04/05 44108 actual 35 \$998.21		\$ 3,261.71			rebill account from 2/16/05 to 5/4/05 including supplier charges
01/20/05 05/04/05 -\$3,310.88		-\$ 1,307.86		\$4,569.90	The state of the s
02/13/05 02/13/05 21968 actual		1			revenue protection department went out found meter tampered reading at index 21968
01/20/05 02/18/05 22259 actual 27 \$2,413.74					customer's account adjusted
02/16/05 G2/16/05 40/446 actual 0		1			meter changed
02/16/05 03/23/05 42809 estimate 35 \$615,18					distribution charge
3/23/05 05/04/05 44108 actual 42 \$381.59				\$7,980.41	distribution charge
05/04/05 05/23/05 44129 estimate 19 \$27.98		\$ 3,487.53		\$11,495.92	
01/20/05 02/16/05 -\$2,413.74				\$9,082.18	cancel prior billing from 1-20-05 to 2-16-05
01/20/05 02/16/05 22160 actual 27 \$2,312.67					prior bill adjusted based on meter test showing meter read at an index of 22160 on 2/16/05

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	CUST NAME:	Inner City V	outh Founds	tion							
				T					<u> </u>		
ļ	Account: 450								ļ		
L	Serv. Address	s: 4500 S. N	Nichigan	<u> </u>							
ļ	Floor Locatio	n: Bldg.									
	 										
READIN	G DATES	METER	READING	# OF	BILL	PAYMENT	PAYMENT	DEPOSIT	LATE	ACCOUNT	REMARKS
FROM	to	READING	TYPE	DAYS	AMOUNT	AMOUNT	DATE	BILLED	CHARGES	ACTUAL BALANCE	
10/23/03	10/23/03	7237	actual	0	\$48.71			\$ 1,090.00		\$1,138.71	customer was billed deposit \$1090.00 and reconnection charge \$48.71
10/23/03	10/23/03				\$16.24						customer was billed activation charge \$16.24
10/23/03	11/19/03	7468	estimate	27	\$239.30					\$1,394.25	
11/19/03	12/22/03	8637	estimate	33	\$1,000.18				\$3.51	\$2,397.94	
12/22/03	01/21/04	9869	estimate	30	\$1,114.67			L	\$18.14	\$3,530.75	
01/21/04	02/19/04	10511	estimate	29	\$609.22	Alap.	,		\$34.68	\$4,174.65	
				ļ		\$2,397.94	03/19/04			\$1,776.71	v
02/19/04	03/23/04	12039	estimate	33	\$1,330.48				\$44.09	\$3,151.28	
03/23/04	04/21/04	12458	estimate	29	\$408.83				\$46.02	\$3,606.13	
05/24/04	05/24/04	ļ	ļ	ļ				-\$ 1,093.00	2145.44		deposit \$1090.00 and paid interest \$3.00 applied to account/gas turned off non-payment
10/23/03	04/21/04	0.10			-\$4,702.68			 	-\$146.44		cancel prior billing from 10/23/03 to 4/21/04 waive late charges rebill based on actual meter reading taken 5/24/04
10/23/03	11/19/03	8143	estimate	27	\$788.41 \$1,308.58			 	 		rebill based on actual meter reading taken 5/24/04
11/19/03	12/22/03 01/21/04	9692 11372	estimate	33	\$1,501.33				 		rebill based on actual meter reading taken 5/24/04
01/21/04	01/21/04	13343	estimate estimate	29	\$1,763.95			· · · · · · · · · · · · · · · · · · ·	 		rebill based on actual meter reading taken 5/24/04
02/19/04	03/23/04	14767	estimate	33	\$1,243.44			-	-		rebill based on actual meter reading taken 5/24/04
03/23/04	04/21/04	15523	estimate	29	\$696.33			 	 		rebili based on actual meter reading taken 5/24/04
04/21/04	05/24/04	16094	actual	33	\$549.98				1		final bill based on actual meter reading
07/23/04	07/23/04			1 32	43.333				\$80.46		additional late charges assessed on final bill
08/23/04	08/23/04								\$81.68	\$5,678.17	additional late charges assessed on final bill
09/23/04	09/23/04								\$82.91	\$5,761.08	additional late charges assessed on final bill
						\$400.00	10/04/04			\$5,361.08	
10/22/04	10/22/04								\$78.31	\$5,439.39	
11/19/04	11/19/04					\$5,678.17	11/19/04			-\$238.78	
12/27/04	12/27/04				\$238.78					\$0.00	credit balance of \$238.78 transferred to new account # 4500038015640
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